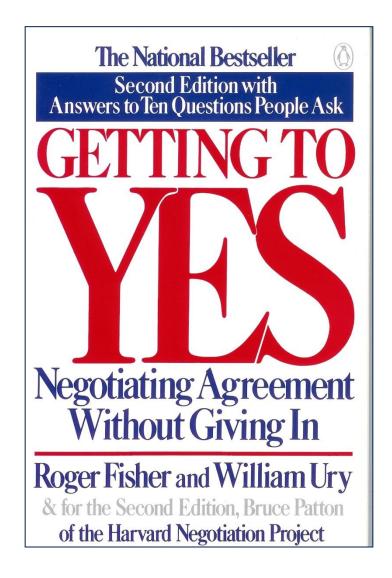


Negotiating Tips from Department Chairs

Prepare to Negotiate

- Negotiations are often stressful and fear-inducing
 - Being rejected
 - Taken advantage of
 - Appearing greedy, non-cooperative or unreasonable
 - As faculty, we may be dealing with others who are more powerful or more informed than we are, or both
- Use this stress as incentive to plan and prepare

One suggestion...



A wise agreement is one that meets the legitimate interests of each side to the extent possible, resolves conflicting interests fairly, is durable, and takes the ongoing relationship into account.

Separate the people from the problem

 View each other as sitting side by side to attack the problem (not each other)

Focus on interests, not positions

Ask questions to understand interests; allows exploration of new options

Generate options that allow for mutual gain

 May be difficult to do this under pressure, when a lot is at stake; may need some time to do this

Insist that results be based on objective criteria

Discussing criteria can lead to better solutions

Fisher R, Ury W, Patton B. Getting to Yes: Negotiating Agreement Without Giving In. Second edition. 1991. New York: Penguin Books.

Our Panelists – Interactive Discussion

Dr. Peter Carroll Professor & Chair, Department of Urology

Dr. Linda Giudice

Professor & Chair, Department of Obstetrics, Gynecology and Reproductive Sciences

Dr. Carmen Portillo

Professor & Chair, Department of Community Health Systems

Dr. James Wells

Professor & Chair, Department of Pharmaceutical Chemistry



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